RTM TEXTING ANTI-SPAM-POLICY
RTM is determined to keep SMS Spam off of your mobile phone.

Our Policy

The RTM mass text messaging system allows only verified opt-in subscriptions. It ensures that all subscribers can opt-out quickly, easily, and permanently from unwanted SMS communications. This is done either from our website or by sending a text message from your phone to the short code 97844 with the word 'STOP, END, UNSUBSCRIBE, CANCEL, or QUIT'.

Our Definition of Spam

We consider any unsolicited, unexpected, or unwanted text message as Spam. We believe that any type of communication sent to a subscriber about an unrelated subject, that the subscriber did not request, to be Spam.

RTM Texting Anti-Spam policy:

RTM follows an ANTI-SPAM policy for all of its communications protocols. This means that we do not condone UNSOLICITED TEXT MESSAGES; NOTIFICATIONS; ALERTS; OR ANY MESSAGES THAT YOU MAY RECEIVE FROM SOMEONE WHO SHOULD NOT HAVE YOUR MOBILE NUMBER. Please let us know about any abuse, including the sender ID, your Mobile Number (to be removed); the date and time you received it and the contents of the message. To report any abuse or violations of inappropriate use of our service, please contact us with your comments/complaints. Your report will be registered and the Client will be investigated for violations of our Anti-Spam Policy. The identity of any individual reporting abuse will be kept confidential.

Anti-Spam Policy Enforcement:

On our terms and conditions agreement, our Clients specifically agree NOT to use RTM to send unsolicited Text Messages or Spam. All Text Messages sent using RTM Texting can be tracked and so removed from the sender campaign. Clients have the ability to remove mobile numbers from their campaigns. If we suspect a violation of our Anti-Spam policy, we will contact the Client and discuss the Client options, which may range from a warning to a fine to termination of service for that Client. To the best of our knowledge, our system adheres to ALL state and national laws regarding sending unsolicited bulk / group text messages.

SPAM and ABUSE REPORT: OPT-OUT / REMOVE / UNSUBSCRIBE

If you wish to remove yourself from any list, please email us (at abuse@redtrianglemedia.us) with an STOP, END, UNSUBSCRIBE, CANCEL, or QUIT in the subject line. You also may reply to the text message received by using any of the aforementioned keywords and you will be removed from all campaigns.
Please let us know about any abuse, including your mobile number, the date and time you received it and the contents of the message. You will be removed from that list and the client will

be restricted from adding your mobile number to their list in the future. Email: abuse@redtrianglemedia.us